



## **Continuing the Health Reform Dialogue**

**Innovative Stories from  
a Provider, an Employer, and a Community**

**View Presentations by clicking  
on links below:**

Welcome and Citizens Health Initiative Update  
*Ned Helms*

Chaos and Organization in Healthcare  
*Thomas H. Lee, MD*

Road to Value in Healthcare  
*Peter Hayes*

Keene Vision 2020  
*Don Caruso, MD*  
*Yvonne Goldsberry, PhD MPH MSUP*

**Speaker Bios are on page two**

## Speaker Bios

**Keynote Speaker: Thomas H. Lee, MD**, is an internist and cardiologist, and is Network President for Partners Healthcare System, the integrated delivery system founded by Brigham and Women's Hospital and Massachusetts General Hospital, and Chief Executive Officer for Partners Community HealthCare. He is a graduate of Harvard College, Cornell University Medical College, and Harvard School of Public Health. He is a Professor of Medicine at Harvard Medical School and Professor of Health Policy and Management at the Harvard School of Public Health. His research interests include risk stratification and optimal management strategies for common cardiovascular problems, and improvement of quality of care, with a particular focus on critical pathways, guideline development and implementation, and managed care.

Dr. Lee is co-chair of the Committee for Performance Measures of the National Committee for Quality Assurance (NCQA), and has been the Chairman of NCQA's Cardiovascular Measurement Advisory Panel since 1996. He is a member of the Massachusetts Health Care Quality and Cost Council. He is a member of the Boards of Directors of Geisinger Health System and of Bridges to Excellence. He is a member of the Board on Health Care Services of the Institute of Medicine. He is the Editor-in-Chief for The Harvard Heart Letter and Associate Editor of The New England Journal of Medicine.

**Peter Hayes, Director of Associate Health & Wellness, Hannaford Bros. Co.**, has worked for Hannaford Bros. Co. for 20+ years and has managed healthcare for approximately 15 years. The balance of Peter's tenure was spent working in various accounting and financial areas of responsibility. During the past several years, Hannaford Bros. Co. has received numerous national awards in recognition of the company's commitment to working collaboratively with healthcare providers and vendors in delivering health benefits that are focused on quality. Hannaford Bros. Co. has been successful in this arena by focusing on innovative solutions for patient advocacy and disease management programs and most recently awarded the Gold designation for health promotion programs by the National Business Group on Health.

In the early 90's, Governor McKernan appointed Peter as one of three Maine Health Care Reform Commissioners. Peter was a co-founder of the Maine Health Management Coalition and is currently co-chairman of the Maine Employer Purchasing Collaborative. Recently Peter participated on Governor Baldacci's "Health Action Team" to advise his administration on health reform that resulted in significant legislation to help address extending affordable coverage to the uninsured residents of Maine. He was appointed by two different Governors to participate in Health Care Reform Commissions and has served in several leadership roles in the Maine Health Management Coalition, Maine Employer Purchasing Collaboration, Care Focused Purchasing and Leapfrog.

**Don Caruso, MD**, is a Family Physician and Associate Medical Director at Cheshire Medical Center/Dartmouth-Hitchcock Keene in New Hampshire.

He received the Microsoft Physician of the Year Award in 2003. Dr. Caruso spearheaded adoption of electronic health records (EHR) and consumer healthcare tools and technologies. Secure messaging; request reschedule or cancel appointments; appointment reminder notifications; online bill pay; prescription renewals; request specialist referrals; online appointments and through eVisit; and view information from medical record. Physician from New York Medical College and family medicine residency performed at UMASS Medical Center.

**Yvonne Goldsberry, PhD MPH MSUP**, is Senior Director of Community Health at Cheshire Medical Center/Dartmouth-Hitchcock Keene, a community hospital and multi-specialty physician practice in Keene, New Hampshire. Dr. Goldsberry is responsible for oversight of the Community Health Department, community benefit reporting process, and the "healthiest community" initiative. She works with state and local community organizations to design and implement collaborative community health improvement initiatives. She previously served as Administrator of the Community Public Health Development Unit for the State of New Hampshire, Division of Public Health Services. With an extensive background in community health planning, she helped guide the development of the New Hampshire Public Health Network. Dr. Goldsberry received her Masters' degrees in public health and urban planning from Columbia University and PhD in Public Policy from George Washington University.